



Mr Alex Parsons

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Web www.iwight.com

Our Ref:

1HM1-003354/GL

Your Ref:

15 May 2018

Dear Mr Parsons

INFORMATION REQUEST CRM REF iw18/5/4993

Further to your information request dated 4 May 2018, please find below the information you have requested.

1. How many people are employed to deal with FOI?

No member of staff is employed purely to deal with the FOI Act.

2. What is the budget for administering FOI?

There is no specific budget for administering FOI.

3. Do you use case management software for FOI? If so, which one?

We use an in-house Customer Relationship Management system to log and manage FOI requests.

4. Do you publish a disclosure log?

No, the Isle of Wight Council does not publish a disclosure log.

You are free to use any information supplied for your own non-commercial, research, or private study purposes. However, if you intend to use the information for other reasons, please contact the Corporate Information Unit for advice.

Please contact me again if you require any further assistance on this matter and I will do my best to provide relevant help and advice.

If you have any complaints in respect of your information request, please write to the Corporate Information Unit at the above address, or complete the on-line appeals form that can be found at www.iwight.com. If your complaint is not resolved to your complete satisfaction, you have the ultimate right, once you have exhausted the internal appeals process, to appeal to the Information Commissioner.

Cont ...

Yours sincerely

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Gill Lacey For Head of Legal Services and Monitoring Officer