

Mr Alex Parsons request-493918-c62f6f22@whatdotheyknow.com

Harlow Council Civic Centre The Water Gardens Harlow Essex CM20 1WG www.harlow.gov.uk

Our Ref: RFI80105365 Date: 26th July 2018

Re: Request for Information - Reference Number RFI80105365 - Please quote this reference number if contacting the Council in relation to this matter.

Dear Mr Parsons,

Thank you for your request for information, which was received on the 29th June 2018. Your request has been considered under the Freedom of Information Act 2000.

Request

I would like to make an FOI request for the following pieces of information:

- 1. How many people are employed to deal with FOI?
- 2. What is the budget for administering FOI?
- 3. Do you use case management software for FOI? If so, which one?
- 4. Do you publish a disclosure log?

Response

Please find below the information you requested. Please note that where Harlow Council does not hold the information requested under the Freedom of Information Act 2000, it will, at its discretion, endeavor to answer your query outside the scope of the Act.

1. How many people are employed to deal with FOI?

Harlow Council does not hold the information you have requested as there are no current posts for FOI officers. However, 32 officers are trained to answer FOI requests for their departments as part of their existing roles.

2. What is the budget for administering FOI?

The cost of undertaking the FOI function within the financial year 2017/18 was £54,000.

3. Do you use case management software for FOI? If so, which one? Harlow District Council currently use the Firmstep Platform.

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4. Do you publish a disclosure log?

Harlow District Council does not currently publish a Disclosure Log.

Contact me again if you require any further assistance with your request and I will do my best to provide relevant help and advice.

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If you are dissatisfied with the response you have received and wish to request a review of our decision or make a complaint about how your request has been handled you should write to Contact Harlow at the above address or complete the on-line complaint form that can be found at www.harlow.gov.uk. Your request for an internal review should be submitted to us within 40 working days of receipt by you of this response. Any such request received after this time will only be considered at the discretion of Harlow Council.

If having exhausted the review process you are not content that your request or review has been dealt with correctly, you have a further right of appeal to the Information Commissioner for a decision by writing to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely,

Amy Layton

Freedom of Information Officer

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