

Alex Parsons

**London Borough of Redbridge**  
Lynton House  
255-259 High Rd,  
Ilford IG1 1NN

**Corporate FOI team**

**Please reply to:**  
Anitha Pillai  
Complaints and Enquiries Manager  
020 8708 4834  
xxx.xxxxxxxxxxxx@xxxxxxxxx.xxx  
[www.redbridge.gov.uk](http://www.redbridge.gov.uk)

Our ref: 2781937

Date: 20 July 2018

Dear Sir/Madam

### **Freedom of Information Act 2000**

I can confirm that the information requested is held by London Borough of Redbridge. I have detailed below the information that is being released to you.

1. We have a large group of officers who handle FOI requests. We do not have dedicated officers carrying out a specific FOI role
2. We do not have a specific budget allocated to the administration of FOI requests
3. Yes, iCasework
4. No

Please quote the reference number 2781937 in any future communications.

If you are dissatisfied with the outcome or the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within 20 **working days** of the date of receipt of the response to your original email or letter and should be addressed to:

Information Officer, 7<sup>th</sup> Floor (front), Lynton House, High Road, Ilford, IG1 1NN or sent to  
[xxx.xxxxxxxxxxxx@xxxxxxxxx.xxx](mailto:xxx.xxxxxxxxxxxx@xxxxxxxxx.xxx)

If you are still dissatisfied with the Council's response after the internal review you have a right of appeal to the Information Commissioner at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire SK9 5AF.

Telephone: 01625 545 700  
Website: [www.ico.gov.uk](http://www.ico.gov.uk)

I will now close your request as of this date.

Yours faithfully

Anitha Pillai  
Complaints and Enquiries Manager

